

Mohammad S. Najjar

University of Jordan –School of Business - Department of Management Information Systems | najjar@ju.edu.jo

Professional Summary

An instructor and researcher with six years of experience teaching theoretical and practical courses in management information systems, combined with five years of practical experience as an applications developer and systems analyst. Interactive teaching style to engage students and encourage them to learn and, when necessary, think outside the box. Conduct research on contemporary and timely information systems areas that are of both rigor and relevance.

Education

PH. D | 2014 | UNIVERSITY OF MEMPHIS

- Major: Business Administration
- Minor: Management Information Systems

MBA | 2007 | UNIVERSITY OF JORDAN

- Major: Business Management

B SC. | 2002 | UNIVERSITY OF JORDAN

- Major: Computer Science

Employment

ASSISTANT PROFESSOR OF MIS | UNIVERSITY OF JORDAN | 2014 – PRESENT

- Teach courses such as: Principles of MIS, Database Management Systems, IT Tools and programming (HTML, CSS, JavaScript, ASP.NET, and Microsoft Excel), Systems Analysis and Design, and Electronic Business.
- Prepare syllabi, curricula, reading materials, exams, class projects, and quizzes.
- Deliver courses' instructions through classrooms meetings, computer labs, and e-Learning Management System.
- Perform teaching duties of evaluating students' learning, grading, taking attendance, and providing feedback to students.
- Supervise senior students' graduation projects.
- Conduct and publish research in reputable journals.
- Participate in committees to prepare a new master's degree in business informatics.
- Propose courses for the new curriculum of the department.
- Participate in university's committees and campus academic and social activities.

CHAIR OF THE DEPARTMENT OF MIS | UNIVERSITY OF JORDAN | 2018 – 2019

- Run the department's daily work.
- Work on the establishment of master's in business informatics program.
- Enhance the Bachelor of MIS program by proposing a modern curriculum.
- Participate in the preparation of the AACSB accreditation documents for the School of Business.

Publications

- Dahabiyeh, L., Najjar, M.S. and Agrawal, D. (2020). The effect of risk levels on technology adoption decision: the case of online games, *Information Technology & People*, Vol. ahead-of-print No. ahead-of-print. <https://doi.org/10.1108/ITP-09-2019-0455>
- Najjar, M. S., Dahabiyeh, L., & Nawayseh, M. (2019). Share if you care: the impact of information sharing and information quality on humanitarian supply chain performance-a social capital perspective. *Information Development*, (35:3), pp. 467-481.
- Najjar, M. S. & Kettinger, W. J. (2013). Data Monetization: Lessons from a Retailer's Journey. *MIS Quarterly Executive*, (12:4), pp. 213-225.
- Najjar, M., & Bui, S. (2012). The influence of technology characteristics on privacy calculus: A theoretical framework. in *Proceedings of the 18th Americas Conference on Information Systems*, Seattle, WA, USA.
- Najjar, M. S., Smith, A. K., & Kettinger, W. J. 2010. 'Stuff' happens: A theoretical framework for internal IS service recovery. in *Proceedings of the Sixteenth Americas Conference on Information Systems*, Lima, Peru, August 12-15, 2010.

Work in Progress

- Najjar, M. S., Kettinger, W. J., & Kettinger, L. Internal information systems service recovery and IS service value: A service dominant logic perspective. Third round of revision at *European Journal of Information Systems*.
- Najjar, M. S. & Dahabiyeh, L. Trust in the sharing economy: The role of legitimacy and process transparency. Submitted to *Journal of Organizational and End User Computing*.
- Najjar, M. S. & Algharabat, R. User's affect and satisfaction in a privacy calculus context. Minor revision at *Online Information Review*.
- Dahabiyeh, L., Najjar, M. S., & Agrawal, D. Curiosity and the design of security awareness programs. Minor revision at *Entertainment Computing*.
- Dahabiyeh, L., Najjar, M.S. and Wang, G. Online teaching during COVID-19 crisis: the role of technostress and emotional dissonance on online teaching exhaustion and teaching staff productivity. Minor revision at *Information Technology & People*.

Areas of Teaching Interest

- Database and information management.
- Applied program development.
- Foundational MIS courses.

Areas of Research Interest

- IS service recovery.
- Data Monetization.
- Information Assurance.
- IS in the sharing economy.

Technical skills

- Systems analysis and design
- Database development
- Programming

Scholarships

- University of Memphis Graduate Research Assistant Scholarship (2010-2014)
- University of Jordan Sponsored Graduate Student Scholarship (2009-2013)

References

- William Kettinger, William S. Lee Distinguished Professorship in Management, Clemson University. Email: wkttngr@clemson.edu
- Chen Zhang, Associate Dean of Faculty and Administration and Associate Professor, Department of Business Information and Technology, University of Memphis. Email: czhang12@memphis.edu
- Sandra Richardson, Interim Chair and Associate Professor, Department of Business Information and Technology, University of Memphis. Email: schrdsn@memphis.edu